

Lettering

All sales are final upon payment, which serves as approval for the work to be done as described on the invoice. The .pdf files sent out during the quoting process are exact representations of the graphics to be produced with respect to size and shape when printed at 100% on the customer's printer. It is the customer's responsibility to insure proper fit and appearance on the model prior to placing the order. Color satisfaction is also the responsibility of the customer prior to the sale. Vinyl color samples are available upon request.

Ordering - Please send your requests via e-mail or phone for a free quote.

Payment - We can accept your credit card via phone, or we can send you a secure link to PayPal, where you can either use your card or your PayPal account. Checks or Money Orders via the mail also work. Work commences upon receipt of payment.

Shipping & Handling - Most graphics orders will be shipped via First Class U.S. Mail for \$2. Larger graphic orders and electronics will use U.S. Priority Mail: Typically \$8 in the USA, \$18 elsewhere.

Copying rights - Images created by G-Scale Graphics are the property of G-Scale Graphics, and may not be copied or reproduced for any purpose other than test fitting and/or approval of the work order. However, customers retain the right to any original artwork submitted to us, and it will be only used to fulfill the customer's order.

Electronics

All sales are final. No returns.

No Fault Warranty - When properly installed and operated, our products are warranted to be fully functional as specified in the user manual for a period of one year after date of purchase. Free repairs.

Exception: Terminal blocks (screw terminals) damaged due to over tightening or abuse are NOT covered, and in most cases are non-repairable.

Post-warranty repairs are available for a nominal charge (Usually \$15 + S/H).

Purchasing/Payment - You can use our PayPal shopping cart on-line to pay via PayPal or your credit card. Or you can always call us on the phone (970-581-3567) to discuss your application or payment. We also accept personal checks and money orders via the mail. Do NOT send us credit card info via e-mail.

Shipping & Handling - Most orders will be shipped via First Class U.S. Priority Mail for \$8 in the USA, or \$18 elsewhere.

General

Support - We will always support our products. Customer satisfaction will always prevail.

Losses - G-Scale Graphics is not liable for any damage incurred to a customer's locomotive, rolling stock, or model during the installation, use, or removal of our products.

Privacy - Customer contact info is retained for our future use, but will not be shared with anyone. Credit card info is immediately disposed of following each transaction. We will not keep a copy of your credit card number on file. Your e-mail address will only be used to communicate with you concerning active orders. We won't send you any junk mail, share or sell your e-mail address.

Product Pricing - All prices are subject to change without notice.

Product Specifications - All product descriptions and specifications are subject to change without notice.

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